

# Simplicity Yoga 'No Show' & Cancellation Policy

I take class reservations seriously and ask that you practice integrity with your reservations in my small Yoga space. Failure to cancel a reservation (*also known as a 'No Show'*) is more than just missing a class:

- a 'No Show' leads to empty spaces in my Yoga space while someone misses out on a class that they could have enjoyed - an empty space in a Yoga class means that another paying member is being kept from participating.
- Arriving late is considered a 'No Show' (the door is locked 2 minutes before class).

*'No Show' students will incur a \$10 fee on their next visit (session members and Drop In students)*

- Participants who have signed-up for classes and do not show up three times ('No Show') during the session will have their remaining classes revoked.
- If you know you will not make a class, you may send a family member or a friend in your place.

*So you've made a reservation for a class, but something comes up and you can't make it. What should you do?*

I get it, things come up and life happens. Cancel your space IMMEDIATELY by either sending me an e-mail at [dave\\_yee@hotmail.com](mailto:dave_yee@hotmail.com), or send a text/call @ (416) 856-9157

Canceling your class spot ahead of time will not result in any penalties. Class reservations need to be cancelled 3 hours prior. I would love for potential Yogis on a Waiting List to be offered a chance to come to a class and I want to plan the best class for those participating - I can only do this when we work together.

If an emergency situation arises, please let me know so that I can treat your specific situation with personal attention. I recognize that there are circumstances that are beyond your control (sudden illness, family emergencies, etc.) and I may make an exception to the above policies on these very rare occasions.

By encouraging class-skippers to demonstrate courtesy through canceling in good time, it helps to create an environment where fellow Yogis show mutual respect and consideration.

Thank you for your understanding